

Internet Browser Compatibility Overview

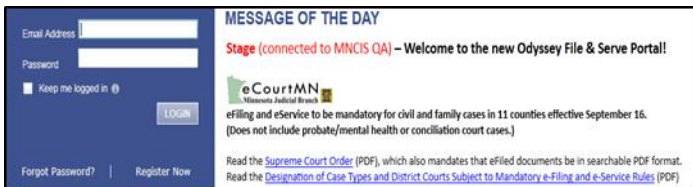
Overview

Effective **September 1, 2015** Google Chrome will no longer support websites that use the Silverlight platform, including the current eFile & eServe (eFS) System. Internet Explorer (IE) is the recommended web browser for using eFS. Users unable to use IE may receive a message that their web browser is not compatible, and will need to transition to the [new website platform](#). For more information visit the [court's website](#). The information below provides an overview of some of the changes users will notice between the two platforms.

Home Page

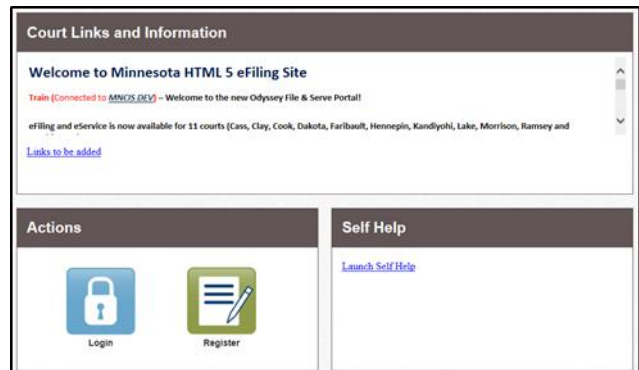
The Home page is where you Register, Login, and read the **Message of the Day**. All Internet browsers will show these options but with a different interface view.

Internet Explorer



The Internet Explorer view of the Home Page features a login form on the left with fields for Email Address and Password, a 'Keep me logged in' checkbox, and a 'LOGIN' button. Below the login form are links for 'Forgot Password?' and 'Register Now'. On the right, there is a 'MESSAGE OF THE DAY' section with a 'Stage (connected to MNCIS QA) - Welcome to the new Odyssey File & Serve Portal!' message. Below this is the eCourtMN logo and a notice about mandatory e-filing and e-service for civil and family cases in 11 counties effective September 16, 2015. At the bottom, there are links to read the 'Supreme Court Order (PDF)' and the 'Designation of Case Types and District Courts Subject to Mandatory e-Filing and e-Service Rules (PDF)'.

Other Browsers



The Other Browsers view of the Home Page features a 'Court Links and Information' section at the top with a 'Welcome to Minnesota HTML 5 eFiling Site' message. Below this is a 'Train (connected to MNCIS DEV) - Welcome to the new Odyssey File & Serve Portal!' message. A notice states that e-filing and e-service is now available for 11 courts (Cass, Clay, Cook, Dakota, Fairbault, Hennepin, Kandiyohi, Lake, Morrison, Ramsey and St. Louis). Below this is a 'Links to be added' link. The page is divided into two main sections: 'Actions' on the left and 'Self Help' on the right. The 'Actions' section contains 'Login' and 'Register' buttons. The 'Self Help' section contains a 'Launch Self Help' link.

Workspace

Internet Explorer

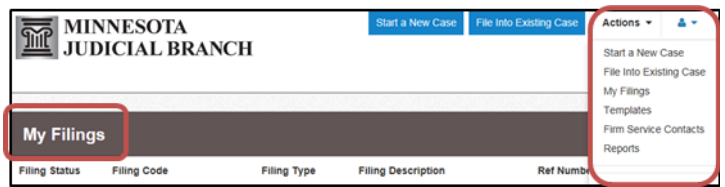
When you log-in and open eFS, the **Filings** page displays. There are additional tabs at the top of the screen to access Bookmarks, Templates, and Service Contacts.



The Internet Explorer view of the Filings page shows a navigation bar at the top with tabs for 'FILINGS', 'BOOKMARKS', 'TEMPLATES', and 'SERVICE CONTACTS'. Below the navigation bar are three dropdown menus: 'My Filings', 'All Statuses', and 'All Locations'. The main content area displays 'Draft # 18042' and a message: 'Draft # 18042 started June 19, 2015 at 12:57 PM by James Jacobs'.

Other Browsers

The workspace opens in the **My Filings** section of eFS. To access Templates and Firm Service Contacts go to the Actions drop-down menu in the upper, right corner.



The Other Browsers view of the Filings page shows a navigation bar at the top with tabs for 'Start a New Case' and 'File Into Existing Case'. Below the navigation bar is a 'My Filings' section. On the right side, there is an 'Actions' dropdown menu with options: 'Start a New Case', 'File Into Existing Case', 'My Filings', 'Templates', 'Firm Service Contacts', and 'Reports'. Below the 'My Filings' section is a table with columns: 'Filing Status', 'Filing Code', 'Filing Type', 'Filing Description', and 'Ref Number'.

Internet Browser Compatibility Overview


My Account

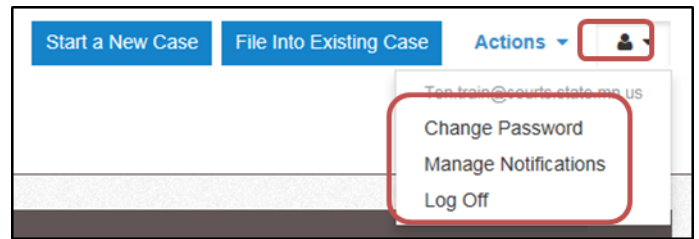
Internet Explorer

To access your account, click on **MY ACCOUNT** from the workspace menu. There are 2 options; Change Password and Manage Notifications.



Other Browsers

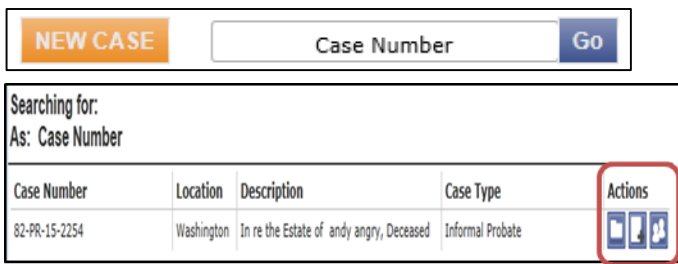
To access your account, locate the account  icon and click it to open a drop-down menu. There are 3 options: Change Password, Manage Notifications, and Log off.



Actions

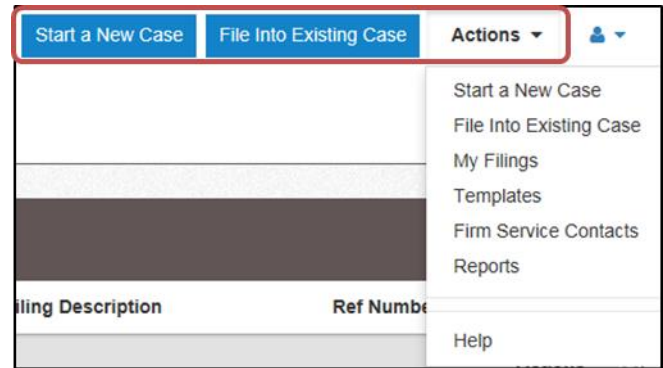
Internet Explorer

To locate the Actions menu, search for the case in the **NEW CASE** search field. Once you locate the case, the Actions menu is located to the right of the case. Here you can File into this Case, Bookmark this case, and manage the Service Contacts.



Other Browsers

To Start a New Case or File into Existing Case, click the buttons in the top, right corner of the My Filings page. You can also Start a New Case or File into Existing Case using the Actions drop-down menu, along with other options shown in this document.



Filing a New Case

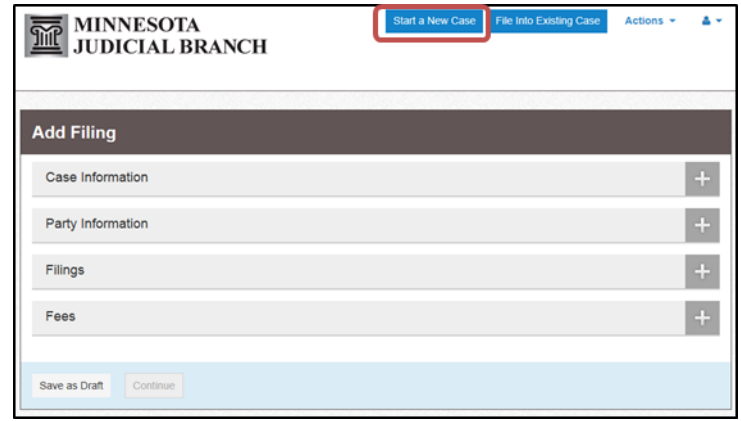
Internet Explorer

To file a new case, click **NEW CASE**; the Enter the Details for the New Case window displays. As you complete each required case information, clicking on the next step button (e.g., Parties, Filings, Service Contacts) moves you to the next section to enter more information about the case.



Other Browsers

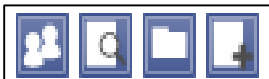
To file into a new case, click **Start a New Case** in the upper, right corner; the new case information displays. Completing the case information and clicking **Save** after each step moves you to the next section to enter all required information about the case.



Filing into an Existing Case

Internet Explorer

Search for the case and click the **File into this Case** icon on the right side. There are additional options in the menu.



- Service Contacts
- View filing details
- File into this Case
- Bookmark this case

Other Browsers

Click the **File into Existing Case** button in the top, right corner of the page or search for your case and use the Actions menu on the right side. You can also choose to **File into Case with Template**.

